



MPS TOUCHVIEW™ 3.0

USER MANUAL FOR YOUR THERASAUNA CONTROL SYSTEM













Brought to You By TheraSauna® A Division of QCA Spas in Bettendorf, IA



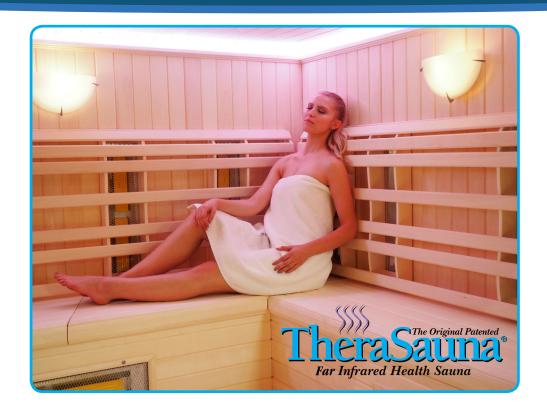


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THANK YOU AND CONGRATULATIONS!

You have purchased the most advanced sauna operating system ever!
Your recent purchase of a TheraSauna® is a step toward a lifetime of better health and well-being.
Health and medical experts agree TheraSauna® is one of the finest products of its kind world-wide.
We welcome you to the TheraSauna® family and wish you many years of enjoyment.

INTRODUCTION TO THE ALL NEW TOUCHVIEW™ 3.0 CONTROL SYSTEM NOW INTERFACED WITH ANDROID PROGRAMMING!



WE HAVE DESIGNED AN ALL NEW WAY FOR YOU TO CONTROL YOUR THERASAUNA®. WE HOPE THIS WILL MAKE YOUR EXPERIENCE EVEN MORE EXCITING, EASIER-TO-USE, AND WITH THE ADDED FUNCTIONALITY NOT SEEN IN ANY OTHER SAUNA SYSTEM!

SPECIAL NOTE: Your MPS TouchView[™] 3.0 Control has a 10 minute default time-out feature. If the screen hasn't been touched in 10 minutes, it will return to Home Screen and the backlighting will dim. Just touch anywhere on the screen and it will light back up. **This feature is user adjustable.**

Please read this manual in its entirety to familiarize yourself with ALL the operations, before you begin operations of the sauna. If you have any questions or problems with the operation of your MPS TouchView™ 3.0 Control, after first reading this entire manual, please call customer service at **888-729-7727** and a customer service associate will assist you.

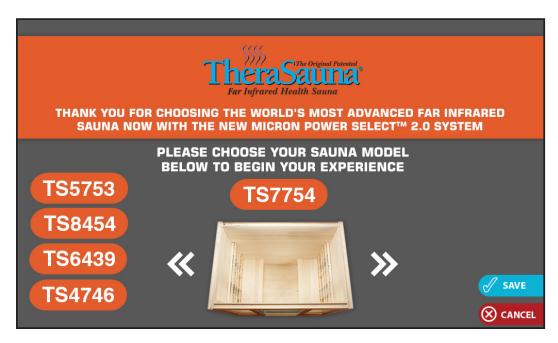
If you have any questions after reading this entire manual, please plug in your sauna. On your MPS Touchview™ 3.0 controller screen you will see the program icon, tap on it to open the program and it will take you to the Home Screen. Let's start here!

PLEASE NOTE: BE SURE TO OPERATE YOUR SAUNA WITH DOOR OPEN FOR 1 HOUR BEFORE USING.



WELCOME SCREEN

PLEASE NOTE: BE SURE TO OPERATE YOUR SAUNA WITH DOOR OPEN FOR 1 HOUR BEFORE USING.



SELECTING YOUR SAUNA MODEL

This screen will be the first one you see if you reset the sauna (Help, Troubleshooting for more info) or you will see the Home Screen (on page 5) if this is your initial start up.

When you turn on the MPS TouchView™ 3.0 Control and reset the sauna, tap the the arrows to select the model of Sauna you have and press save. This will complete the reset up for your sauna model.

NOTE: IF YOU SAVE THE WRONG MODEL YOU CAN ALWAYS GO TO THE HELP MENU, SELECT TROUBLESHOOTING, AND PRESS THE RED RESET BUTTON AND RESET NOW. Next you will see dialog boxes that will take you to the Home Screen. Congratulations you will be ready to use your sauna!

IMPORTANT NOTES: For TheraSauna to be setup properly do not activate WI-FI or Bluetooth functions. This will void warranty due to update and program interferences. The controller has been developed and programmed as a sauna control system device and not as a computer note pad. MPS TouchView™ 3.0 should only be used to control your sauna. QCA Spas and TheraSauna are not responsible for any conflicts or malfunctions as a result of WI-FI/Bluetooth operation.

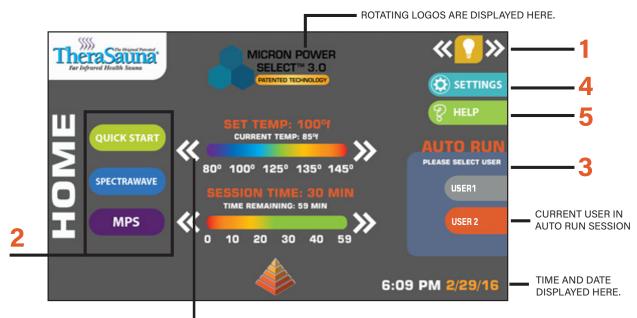
Do not plug unit into wall receptacle until completely assembled and ready to start up the MPS TouchView[™] 3.0 in the sauna. Then plug in and start the TheraSauna 3.0 program icon in the MPS TouchView[™] 3.0 controller. Wait for communication to be established between MPS TouchView[™] 3.0 controller and the System Power Supply, making sure no error message appears to "plug in USB Cable." When communication has been acquired this message will not appear.

Tap the "TheraSauna Program Icon" on the controller Home Screen. Press the "Start" button – If function is normal the Green "Quick Start" button will turn red and read "Starting" – the "updating session do not exit" icon will appear at top of screen next to light icon – after about seonds the icon will say "Quick Start Active" & the "Starting" button will read "STOP." (If error message persists, simply cut power to the sauna, wait 30 seconds and reapply power to the sauna. Theramitters will now be active. You can now move unit back against the wall.

From time to time due to electrical fluctuation and other interference a message may appear to "Plug in USB Cable". In that case simply cut power at the main circuit board in your house or at the wall outlet. After 30 seconds re-establish power and communication will be restored to the MPS TouchView™ 3.0 System.

HOME SCREEN

GET TO KNOW THE HOME SCREEN, THIS IS THE MAIN SCREEN IN WHICH YOU CAN DO ALMOST EVERYTHING FROM THIS HERE!



SET TEMP AND SESSION LENGTH HERE BY TAPPING WHITE ARROWS.

HOME SCREEN

1. LIGHT CONTROL

In the upper right hand corner of the screen and every other screen you will see this button which controls the interior light. Pressing the arrows on either side will either brighten or dim the light.

2. QUICK START/SPECTRAWAVE/MPS OPTIONS BUTTONS

Touch the Quick Start button and the TheraSauna™ turns on at 100% TheraMitter™ function.

Quick Start is used after setting the temperature and session time, and will remain on the Home Screen during session. Adjusting temperature and session duration can be accomplished during the entire Quick Start session as well as choosing to operate in SpectraWave® or MPS® mode. On screen you can set your timer and your temperature for the session. You can also control the SpectraWave® or MPS® modes for the session, in the same way as you can for the Quick Start option.

3. AUTO RUN 1 AND 2 OPTION

When you have set up the Auto Run 1 Program or Auto Run 2 (in the Settings Screen) press each user name to activate that program. When activated the screen will turn brown. If you do not wish to run this program after you have started, touch on the screen and it will become unhighlighted (as shown in user 1 above).

4. SETTINGS BUTTON

Allows you to set Temperature, Date and Time, Sound Therapy, Preheat Mode and Auto Run Program settings. You can also adjust the screen dimming feature from "Off or up to 60 minutes". ONLY DIMS AFTER PROGRAM SHUTS OFF.

5. HELP BUTTON

When you press the help button it will take you to the Help Screen.



SETTINGS SCREEN



SETTINGS SCREEN

1. HOME BUTTON

In the upper right side of this screen and every other screen you will see this button that when pressed will take you to the Home Screen.

2. HELP BUTTON

Touch the Help button and it will take to the Help Screen.

3. SCREEN DIMMING

Tap the arrows to increase or decrease the screen dimming time from OFF or up to 60 minutes, screen shuts off after program finishes.

4. MPS ACTIVE

This icon will appear when your MPS is active.

5. AUTO RUN SETUP

Pressing the User 1 or User 2 button will take you to the Auto Run programming screen. Save Button saves your new settings. Cancel Button cancels new settings. Warning: You MUST press the SAVE button to retain the entered settings for Auto Run.

6. TEMP MODE, DATE & TIME, SOUND THERAPY AND PREHEAT BUTTONS

TEMP MODE: This changes the temperature display to either Fahrenheit or Celsius.

DATE & TIME: This will take you to the Date & Time Screen from page 7, where you can set your date and time preferences.

SOUND THERAPY: This will take you to the Sound Therapy Screen where you can select soothing sounds for your sauna session or choose none.

PREHEAT: When this button is tapped your sauna will activate the preheat feature. If the button has an X then it has not been activated and will not activate the preheat feature.

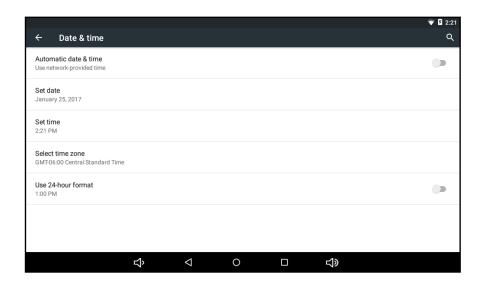
≪ PREHEAT

ON

OFF

X PREHEAT

DATE & TIME SCREEN



SETTING DATE AND TIME

Pressing the Date and Time button (on the Settings Screen) takes you the Date and Time screen, adjust each option related to date and time within this screen. To return to the Thersauna Date and Time program screen, press the back arrow on the bottom menu bar of the tablet. Please make sure you select your time zone if it is not already set to your area.

IMPORTANT NOTES: For TheraSauna to be setup properly do not activate WI-FI or Bluetooth functions. This will void warranty due to update and program interferences. The controller has been developed and programmed as a sauna control system device and not as a computer note pad. MPS TouchView™ 3.0 should only be used to control your sauna. QCA Spas and TheraSauna are not responsible for any conflicts or malfunctions as a result of WI-FI/Bluetooth operation.

Do not plug unit into wall receptacle until completely assembled and ready to start up the MPS TouchView™ 3.0 in the sauna. Then plug in and start the TheraSauna 3.0 program icon in the MPS TouchView™ 3.0 controller. Wait for communication to be established between MPS TouchView™ 3.0 controller and the System Power Supply, making sure no error message appears to "plug in USB Cable." When communication has been acquired this message will not appear.

Tap the "TheraSauna Program Icon" on the controller Home Screen. Press the "Start" button – If function is normal the Green "Quick Start" button will turn red and read "Starting" – the "updating session do not exit" icon will appear at top of screen next to light icon – after about 5 seconds the icon will say "Quick Start Active" & the "Starting" button will read "STOP". (If error message persists, simply cut power to the sauna, wait 30 seconds and reapply power to the sauna. TheraMitters will now be active. You can now move unit back against the wall.

From time to time due to electrical fluctuation and other interference a message may appear to "Plug in USB Cable". In that case simply cut power at the main circuit board in your house or at the wall outlet. After 30 seconds re-establish power and communication will be restored to the MPS TouchView™ 3.0 System.

PREHEAT SCREEN



PREHEAT SCREEN

This option will (*in MPS and SpectraWave Mode*) heat your sauna to your set temperature with TheraMitter[™] at 100%. When set temp is reached, the TheraMitter[™] setting will automatically be activated to proper percentages. You can go to regular settings for MPS or SpectraWave before set temperature is reached by pressing the use now button (which will appear when updating session icon changes to active).

NOTE: To cancel the Preheat Mode return to settings and press Preheat button.



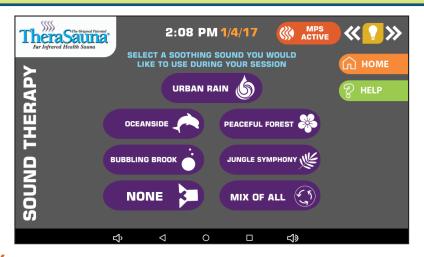




ON

OFF

SOUND THERAPY SCREEN



SOUND THERAPY

Here the user can choose a Sound Therapy selection of any one of the 6 soothing sound options, a Mix of All, or elect to deactivate, (None). Sound will be heard whether unit is turned on or off, unless deactivated (None), or volume turned down. All volume settings are located on the bottom menu strip of the MPS Touchview™ Control. Press either of the 2 speaker icons to control volume.



SPECTRAWAVE SCREEN



SPECTRAWAVE SCREEN

This screen is a graphic illustration on how your different zones are working. It shows current and set temperatures and elapsed time left. Here you can set temperature and add time to your session.

In SpectraWave Mode press to add time to your sauna session, and increase or decrease the set temperature. Each TheraMitter™ Bank shows the 5 preselected power levels set by the SpectraWave System. Levels are individually changed every two minutes automatically. This allows the user to experience a combination of near, mid, and far-infrared wave lengths. Numbered circles show the zones that are heated by each TheraMitter™ bank.

NOTE: Stable Heat Icon will become visable when TheraMitters™ are automatically activated.



MPS CONTROL SCREEN



MPS CONTROL SCREEN

This feature gives 15 different power level options and allows user to adjust each individual TheraMitter Bank™ down from 100% by simply pressing the arrow buttons. If your head is too warm, and your feet cool, you can make the changes to provide more comfort. The front TheraMitter™ banks can be cooler and the rear TheraMitter™ banks warmer, or vice versa. You may ADD Time to the sauna session, and increase or decrease the Set Temperature, by pressing the corresponding Arrow Key. Numbered circles show the zones that are heated by each TheraMitter™ bank.

NOTE: Stable Heat Icon will become visable when TheraMitters™ are automatically activated.



AUTO RUN



AUTO RUN SCREEN

The Autorun user buttons at the Home Screen are the main on/off switches for a pre-programmed sauna session. "AUTORUN User 1 & 2" are programmed in the "AUTORUN SETUP AREA" at the "SETTINGS Screen."

At the "Settings Screen" press User 1 or 2 icon at the Autorun setup area of the screen. Next, press the keyboard icon to enter a name. Press the icon again to save the name. Here you can also program your TheraSauna® start time for each 7 days of the week with the same or different starting time. You can only program one (1) start time per day in each Auto Run program. There are (7) categories to be programmed (shown below) Press the category to set, beginning with Monday (the button will highlight yellow).

- 1. THE DAY OF THE WEEK
- 2. USER NAME
- 3. DAY ENABLED
- 4. MODE
- 5. TEMPERATURE
- 6. TIME OF DAY
- 7. SESSION LENGTH

Next, set the "Mode" to either MPS or SpectraWave (If you choose MPS, REFER TO PAGE 10. Press "Setup MPS" to choose a power setting for each TheraMitter® Bank.) Next, set the "Temperature & Time" for program to begin. Continue with "Session Length". (Do this for each day to be programmed). Next, for each programmed day, press each day and turn to "ON" by pressing the "Day Enabled" button. This activates the day to turn on for the day already programmed. (The day buttons will turn that day on/off at the User 1 and User 2 buttons). This feature allows the option to add/remove certain days from Auto Run program without changing the program settings. Remember to press "Save" before exiting in order to save your program, or "Cancel" to discard your settings.

PLEASE NOTE: EACH DAY MUST BE PROGRAMMED SEPARATELY. As you move from (Mon) to (Tues), Etc., the screen settings will be retained for each day, and ready to program the next day's settings. Save Button saves all your new settings. Cancel Button discards your settings. *Warning: You MUST press the SAVE button to retain the entire week's settings.*

Setting all TheraMitter Banks to 100% is the same as Quick Start Mode (page 5).



TROUBLESHOOTING

PLEASE NOTE: BE SURE TO OPERATE YOUR SAUNA WITH DOOR OPEN FOR 1 HOUR BEFORE USING.

TROUBLESHOOTING MAIN MENU:

- 1. TheraMitter™ banks are not working
- 2. TheraMitter™ bank will not heat
- 3. One of the sauna TheraMitter™ banks are not working
- 4. Sauna only reaches 125°F (52°C)
- 5. No display on the MPS Touchview™ 3.0 Controller Screen (or display is locked up)
- 6. No power to any components including interior light
- 7. Connect USB Cable Message displayed on MPS Touchview™ 3.0 Controller Screen
- 8. Connect Temp Sensor Cable message displayed on MPS Touchview™ 3.0 Controller Screen
- 9. Sauna light not working
- 10. Assembly bolts will not line up

CAUTION: ALWAYS DISCONNECT POWER SUPPLY BEFORE SERVICING!!!!

1. TheraMitter™ banks are not working:

Solution:

Sauna is not plugged into control box. Unplug sauna from outlet. Locate sauna control box. Remove the 2 wood screws from the control box housing. Check all plugs to assure they are fully plugged into control box. Plug sauna back into outlet. On the control panel touch on - off button. The heat indicator icon should appear. Wait a few minutes, then place hand in front of TheraMitter™ to check for warmth.

2. TheraMitter™ bank will not heat:

Solution:

Check the MPS settings to be sure that the TheraMitter™ banks are set at 100%.

Check plug in connection at the power supply box on the outside back wall of TheraSauna.

Check the power cords in the top of the walls.

Check connections at the TheraMitter™ box.

3. One of the sauna TheraMitter™ banks are not working:

Solution:

TheraMitter™ bank is not plugged in. Unplug sauna from outlet. Remove screws holding wood trim around TheraMitter™ bank. Remove screws holding TheraMitter™ box into the wall. Pull TheraMitter™ bank out of wall and check to be sure TheraMitter™ bank is plugged in. Plug sauna back into outlet.

4. Sauna only reaches 125°F (52°C):

Highest Operational Temperature Limit is 135°F - 140°F.

Solution:

If all TheraMitter™ banks produce heat, then local power variance and/or ambient temperature may prevent sauna from getting any hotter. Close vent, be sure door & ceiling are not letting in unnecessary outside air. If ambient temp of room is below 70°F, this can cause the sauna to heat up more slowly. Do not use extension cord as this can cause voltage drop and not allow TheraMitter™ banks to reach normal temperature. This is not a sign of a sauna problem.

TROUBLESHOOTING CONTINUED

5. Touch Screen turned black or locked up: Solution:

Press power button on the top right side of the MPS Touchview[™] control to turn unit on. Unplug sauna for 30 seconds and plug back in. All your settings will be saved. Try rebooting the MPS Touchview[™] control.

6. No power to any components including interior light:

No power to any components including MPS Touchview[™] 3.0 Controller and interior light. The high limit switch may have been activated.

Solution:

System has overheated. No service needed, press red reset button on the outside back of the sauna near the top wall above the system power supply pack. Allow to cool and resume normal operation.

7. OH message displayed on control panel:

Solution:

System has overheated. No service needed, simply allow sauna to cool down and resume use as normal.

8. SN message displayed on control panel:

Solution:

Temperature sensor or power supply system has failed. Remove from wall and replace with new sensor assembly located inside the sauna at the level of the light fixture, or unplug sauna & locate system supply box. Remove the 2 wood screws from the control box housing and replace power supply.

ERROR CODES:

Solution:

Read and write down all the information.

Unplug unit and plug back in after 30 seconds.

If error screen still appears, please call customer service at (888) 729-7727.

9. Sauna light not working:

Solution:

Bad light bulb. Check light bulb in separate light socket.

Light not plugged in. Remove light mounting screw and light will come off the wall. Check light plug to be sure it is plugged in securely.

10. Assembly bolts will not line up

Solution:

Floor not level so walls may have to be raised, lowered or tilted to align bolt holes.

If bolts line up but will not screw all the way into receiver, then bolts holes have saw dust or a burr in them.

Clean bolt holes with Q-tip. Screw a bolt into all 14 assembly holes to assure there is no burr in them. Lubricate bolts with a small amount of petroleum jelly.

NOTE: DO NOT TIGHTEN BOLTS UNTIL SAUNA IS COMPLETELY ASSEMBLED

Plug in USB Cable: If error message states "PLUG IN USB CABLE" press TheraSauna™ icon to restart program. If program does not start, attempt restart 3 or 4 times. If connection is still not working unplug from wall or turn off at circuit breaker in your home circuit breaker box. Then start up the program by pressing icon and a message will be displayed saying "check box" to make USB default to be used by program, check box and press ok. Then a second box will appear, check box and press ok. This will resolve the issue.

IMPORTANT INFORMATION

If after reading this entire manual you require assistance, please call our Customer Service Department at (888) 729-7727. You must have your serial number, date of purchase and place of purchase information ready for quick reference. Our technicians cannot help you without this information.

To receive your **FREE** gift for your sauna and to **VALIDATE** your sauna warranty, return the **PREPAID** registration card within **THIRTY** days of delivery.

You will find your serial # located below the TheraSauna® bench area, on the left wall or the back wall. You must include your serial # on your warranty registration card in order to receive your free gift.

You may also validate your warranty online at www.therasauna.com

inera5auna°	
Date Purchased:	
Date Installed:	
Dealer:	
Address:	
Telephone:	
Sauna Model Serial Number:	

To validate this warranty, the Purchaser must complete the enclosed registration card within 30 days of delivery. Return of the owner registration card is a condition of warranty coverage. This warranty is exclusive and supersedes all other representations or obligations of TheraSauna®, whether express or implied and whether oral, written or printed.



THANK YOU FOR CHOOSING US, ENJOY YOUR SAUNA!



TheraSauna® Warranty

Labor: One-year warranty on labor

Controls: Three-year warranty on the system power supply.

TheraMitters™: Lifetime

THIS UNIT IS MEANT FOR INDOOR USE ONLY. WARRANTY IS VOIDED IF THERASAUNA® IS PLACED IN AN OUTDOOR ENVIRONMENT.

Limited warranty on TheraSauna® replacement parts. TheraSauna® warrants its products to be free from defects in material and workmanship for a period of one year from the date of purchase, except as noted above. Products, which become defective within the warranty period will be repaired or replaced (at TheraSauna's® option) except for damage due to negligence, abuse, misuse, misapplication, unauthorized modifications, improper installation, or normal wear and tear.

TheraSauna® will be responsible for labor incurred by its authorized service agents per pre-established rates in removing, inspecting and reinstalling the warranty products only during the one year of the warranty period; however, TheraSauna® will not cover any labor costs attributable to disassembly and reassemble of the unit. TheraSauna® will not be responsible for labor costs of anyone that is not an authorized service agent or for routine maintenance, adjustments or alterations to the calibration of the electrical devices. Any products which are claimed to be defective and which are not repaired or replaced by an authorized service agent must be shipped freight prepaid to TheraSauna® and the repaired or replaced product will be returned to the sender freight collect. When sent to TheraSauna®, the product must be accompanied by the sales receipt or other proof of purchase date, as well as the sender's name, mailing address, daytime telephone number and any other information relating to the sender's claim. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state. This warranty applies to products produced by TheraSauna® after January 1, 2017.

This warranty is extended only to the original purchaser. This warranty shall not apply to any product or component used for industrial, rental, club or commercial purpose. This warranty shall not apply to any claims arising from the misuse, neglect, accident, abuse, improper installation, or improper operation on the part of the purchaser, including but not limited to exposure to fire or excessive heat, and other hazards of nature. Under no circumstances will the manufacturer be liable for any special or consequential damages arising from the use of the product or components or the parts attached or installed with it. Nor for injury to any person or any claims for damages arising from the use, installation or servicing of the product. The purchaser is responsible for providing adequate access to the equipment so that any necessary service may be performed. The purchaser must establish, by dated sales slip, invoice or delivery receipt, the date of purchase. All costs for removing and reinstalling the sauna as well as freight charges to and from our factory shall be at the purchaser's expense.

TheraSauna® is not responsible for any in home service unless your TheraSauna® is purchased from a local authorized dealer trained in the repair and maintenance of TheraSauna® products. If purchased from a retailer (i.e. from the internet) that does not offer in home repair, then defective parts must be sent to TheraSauna® for repair or replacement.

TheraMitters™ and the system power supply have a \$100.00 deductible after one year, per incident. The MPS TouchView™ 3.0 controller and the interface board are each warranted for one year with a \$100.00 deductible per incident. There is no warranty on the MPS TouchView™ 3.0 controller or interface board if the TheraSauna® has been connected to the internet, WI-FI or Bluetooth.

Jurisdictional provision: The laws of the State of Iowa control the provisions of this document. By accepting this warranty the buyer subjects itself to the jurisdiction of the laws of the State of Iowa and agrees that place of suit shall be in Scott County, Iowa, USA. Attached hereto is the warranty card, which must be completed and returned to TheraSauna®/QCA within thirty (30) days from the date of purchase of the THERASAUNA®. Failure to return the warranty card within thirty days of purchase will void this warranty without any further notice.

REGARDLESS OF WHETHER THE WARRANTY CARD IS RETURNED WITHIN THE SPECIFIED TIME PERIOD, THERE SHALL BE NO WARRANTIES OR OBLIGATIONS, EXPRESS OR IMPLIED HEREUNDER, SPECIFICALLY EXCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN SPECIFICALLY DESCRIBED HEREIN. NO LIABILITY SHALL ACCRUE TO THERASAUNA®/QCA EXCEPT AS SET FORTH HEREIN.





